Global Expansion for NGOs: Navigating the Complexity of International Hiring and Operations.



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For many NGOs, expanding internationally isn't a strategic choice. It's a response — to a crisis, a need, a moment. One day you're coordinating teams in-country, the next you're navigating local employment laws in a region you've never worked in before.

TopSource has extensive experience of working with dozens of non-profits who've had to scale at speed, often without the internal infrastructure to support that growth. Hiring quickly, staying compliant, managing risk - these aren't just operational hurdles. They can directly impact funding, delivery, and ultimately, the people you serve.

That's why we created this white paper. It's a guide for NGOs who are stepping into new geographies and need practical, unvarnished advice. We've covered everything from legal structures to tax implications to the different ways NGOs are classified around the world — all through the lens of real-world experience.

If you're in the thick of international hiring or thinking about your next expansion, I hope this paper gives you the tools to move forward with confidence.

"For NGOs, international expansion is often driven not by choice, but by mission. Whether responding to humanitarian crises, delivering services in underserved regions, or addressing cross-border challenges like climate change."

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#### Introduction

For NGOs, international expansion is often driven not by choice, but by mission. Whether responding to humanitarian crises, delivering services in underserved regions, or addressing cross-border challenges like climate change, expanding globally becomes a necessity.

Yet as NGOs grow their footprint, they face significant complexity—navigating unfamiliar employment laws, managing regulatory and tax obligations, and ensuring compliance in jurisdictions where local expertise may be limited. Without the right framework in place, even the most well-intentioned expansion efforts can introduce risk, disrupt operations, or compromise funding.

#### In this eBook we explore:

- The key considerations NGOs must address when employing overseas including the pros and cons of different employment models
- The regulatory and tax landscapes across various countries
- How NGO classifications differ globally and the impact this can have on compliance
- What is required to avoid potential pitfalls to successfully employ international talent.

**Chapter 1.** 

# The Global NGO Landscape: An Overview.

According to the World Association of Non-Governmental Organizations (WANGO), there are now more than 10 million NGOs operating across the globe. These organizations serve a vast array of missions, from delivering humanitarian aid and advancing environmental causes to providing healthcare, education, and advocating for human rights.

As global challenges—from climate change to forced migration—become increasingly transnational, NGOs are under growing pressure to adopt more international operating models in order to respond effectively and at scale. However, global expansion for NGOs is rarely a straightforward exercise in scaling programs.

Unlike multinational corporations, NGOs are typically driven not by profit motives, but by an imperative to address pressing societal issues, often in politically or economically unstable regions. This mission-driven growth brings with it a host of complex legal, fiscal, and operational considerations.



Accenture reports that 68% of NGOs planning international expansion face regulatory compliance as their biggest obstacle.

#### **Chapter 1.** The Global NGO Landscape: An Overview

Category	Challenge		
Cost & Resource Pressure	Need to hire lower-cost overseas talent to preserve program budgets.		
	Pressure from donors to minimize administrative and operational costs.		
<b>Expansion Drivers</b>	Reactive entry into new geographies due to crises or emerging global needs.		
	Lack of pre-planned HR or operational infrastructure in newly entered regions.		
Legal & Regulatory Complexity	Varying employment laws requiring localization of contracts and policies.		
	Compliance with differing dispute resolution procedures across jurisdictions.		
	Tax implications for NGOs and staff under diverse nonprofit recognition regimes.		
Talent Acquisition &	Limited access to skilled professionals (e.g., finance, compliance, program evaluation).		
Capability Gaps	Workforce planning challenges in regions with constrained talent pools.		
Operational Infrastructure	Infrastructure limitations including HR systems, internet, office space, etc.		
	Security risks in volatile or underserved regions.		
HR Model & Governance	Inconsistent or ad hoc HR models leading to inefficiencies and compliance risks.		
	Lack of centralized oversight mechanisms for cross-border HR governance and ethical labor practices.		

These challenges highlight a fundamental truth: expanding globally is not just about extending programs—it requires rethinking how NGOs structure their workforce, manage compliance, and scale operations in unfamiliar terrain. As mission-driven organisations enter new geographies, selecting the right legal and employment structure becomes a critical first step in navigating this complexity.

#### Chapter 2.

# Legal Structures: Contractor vs. EOR vs. Entity.

When it comes to international expansion, NGOs typically have three primary options for structuring their presence and employing talent abroad: engaging independent contractors, partnering with an Employer of Record (EOR), or establishing a full legal entity. Each of these models offers distinct advantages and challenges, and the right choice depends on a combination of operational goals, compliance requirements, and risk tolerance.

Deciding between these models is rarely straightforward. Entity setup, for example, can provide unmatched control and long-term stability, yet is often perceived as daunting due to its complexity and regulatory burden. However, in many cases, it may be the best strategic option. Conversely, opting for contractors or an EOR can provide speed and flexibility, but may come with trade-offs in terms of control and compliance.

Without the right guidance, NGOs can face decision paralysis or make missteps that hinder their operational effectiveness. A knowledgeable partner can demystify this process and help organizations make confident, well-informed choices that align with their mission.

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#### Chapter 2. Legal Structures: Contractor vs. EOR vs. Entity

Model	Advantages	Risks / Caveats	Use Case
Contractors Flexibility with Risk	<ul> <li>Fast onboarding</li> <li>Low admin burden</li> <li>Cost-effective for short-term roles</li> <li>High agility</li> </ul>	<ul> <li>Misclassification risks (fines, back pay, legal exposure)</li> <li>Deloitte: 60% of audits lead to penalties</li> </ul>	<ul><li>Temporary</li><li>Project-based hiring</li></ul>
EOR (Employer of Record) Speed and Compliance	<ul> <li>Compliant hiring without local entity</li> <li>EOR handles payroll, taxes, benefits</li> <li>Fast market entry</li> <li>Liability managed by provider</li> </ul>	<ul> <li>Limited control over operations</li> <li>Not suitable for roles needing legal presence</li> </ul>	<ul><li>Disaster response teams</li><li>Pilot programs</li></ul>
Entity Setup Control with Complexity	<ul> <li>Full operational and legal control</li> <li>Strong credibility with donors and regulators</li> </ul>	<ul> <li>High setup/maintenance costs</li> <li>Regulatory burden,</li> <li>board requirements</li> <li>PwC: Setup takes</li> <li>6–12 months</li> </ul>	<ul><li>Long-term programs</li><li>Country-specific presence</li></ul>

Choosing between contractors, an EOR, or setting up an entity isn't just a legal or financial decision—it's a strategic one. Each model has its place depending on the NGO's goals, budget, timeline, and risk appetite.

The key is knowing when to prioritise speed and flexibility, and when to invest in long-term control. For mission-driven organisations, making this call with clarity and foresight can mean the difference between operational agility and unintended roadblocks down the line.



#### Chapter 3. Global NGO Classification and Compliance

#### **United States**

Religious organizations may qualify under 501(c)(3) with automatic recognition in some cases, while advocacy NGOs must be careful not to engage in excessive lobbying. Educational NGOs are often eligible for specific grants but face stringent governance requirements.

#### **United Kingdom**

Charities must demonstrate public benefit. Faith-based groups are regulated by the Charity Commission and subject to additional scrutiny. NGOs focusing on advocacy or policy change must distinguish their work from political campaigning. Environmental NGOs must comply with additional sustainability and transparency standards.

#### India

All NGOs receiving foreign funding must comply with the Foreign Contribution Regulation Act (FCRA). Educational and healthcare NGOs must register with relevant sectoral authorities, while advocacy groups often face higher barriers to licensing. Religious and humanitarian NGOs are regularly audited for compliance.

#### Germany

NGOs must meet clear definitions of Gemeinnützigkeit (public benefit) to qualify for nonprofit status. Religious groups may gain public law corporation status, while advocacy and policy-focused NGOs are frequently evaluated for political neutrality. Environmental NGOs may access subsidies but must meet EU sustainability compliance.

#### France

NGOs are subject to strict laïcité (secularism) laws. Religious NGOs must not mix mission delivery with proselytization. Educational and social service NGOs must demonstrate neutrality and transparency. Advocacy NGOs must register separately for political activity.

Understanding these diverse frameworks—and knowing how to structure local operations accordingly—is crucial.

While HR and legal departments are adept at many things, becoming experts in the regulatory nuances across NGO categories and jurisdictions is typically beyond their remit. Yet the consequences of noncompliance can be severe, ranging from operational suspensions to reputational damage. Partnering with a Globalization provider with deep NGO experience ensures that your mission remains compliant and impactful.

#### Chapter 3.

# Tax and Financial Reporting in a Global Context

Beyond regulatory classifications, NGOs expanding internationally must also contend with an array of tax and financial reporting obligations that can vary widely by jurisdiction. Navigating these successfully requires a sophisticated understanding of both global and local standards.

#### Withholding Tax

Depending on country and payment type, withholding tax can impact how funds are disbursed and accounted for. Double taxation treaties may mitigate this but can add complexity.

#### **Transfer Pricing**

NGOs moving funds or resources between entities in different countries may be subject to transfer pricing rules. This is especially relevant when delivering grants or allocating shared services.

#### VAT and GST

Although NGOs often operate not-forprofit, they may still be liable for indirect taxes on services or goods provided. Exemptions vary, and reclaiming VAT/ GST requires rigorous documentation.



KPMG highlights that over 70% of multinational NGOs experience audit challenges linked to cross-border fund transfers and employment. The costs of errors can include delayed program delivery, funding losses, and damaged donor confidence.

#### Chapter 5.

# Strategic partner not just a platform.

Expecting NGOs to maintain in-house expertise across every country's employment law, regulatory code, and compliance standard is simply unrealistic. These organizations are structured around delivering impact, not navigating the intricate details of global expansion frameworks.

Even with a strong HR or legal team, the nuances of local labor laws, NGO registration standards, operational licensing, and compliance requirements across multiple jurisdictions quickly exceed internal capabilities.

Platform centric solutions often leave NGOs to fend for themselves. And this generates risk.

#### Strategic Missteps

Misunderstanding local employment norms can damage reputation.

#### **Financial Risk**

Poor compliance can lead to fines, frozen accounts, or loss of tax status.

#### **Operational Delays**

Entity setup delays can slow program deployment.

The absence of embedded compliance guidance can expose organizations to significant risks. Without expert navigation, even well-intentioned NGOs can inadvertently breach local laws, leading to severe consequences.

#### **Chapter 5.** Strategic partner not just a platform.







#### **Challenge Example:**

#### U.S.-Based NGOs in Egypt

In 2013, a Cairo criminal court convicted 43 NGO workers, including at least 16 Americans, for operating without a license and receiving foreign funding. The NGOs involved, such as the International Republican Institute (IRI) and the National Democratic Institute (NDI), were accused of failing to comply with Egypt's stringent regulations on foreign funding and NGO registration. Despite their efforts to promote democratic practices, the lack of proper legal guidance led to prison sentences for staff and the closure of their operations in Egypt.

#### **Challenge Example:**

#### Memorial International in Russia

Memorial International, a prominent Russian human rights organization, faced increasing government pressure after the enactment of the foreign agent law in 2012. The law required NGOs receiving foreign funding and engaging in "political activity" to register as foreign agents. Memorial's failure to comply resulted in fines and, ultimately, the dissolution of the organization by the Russian Supreme Court in 2021. This underscores the importance of understanding and adhering to local legal frameworks.

#### **Challenge Example:**

#### Oxfam India and FCRA Compliance

Oxfam India, part of the global Oxfam confederation, lost its foreign-funding license under the Foreign Contribution Regulation Act (FCRA) effective January 1, 2022. The FCRA mandates strict compliance for NGOs receiving foreign funds. Oxfam's inability to meet these requirements severely impacted its operations, highlighting the complexities of financial regulations in different jurisdictions.

These cases illustrate that even established NGOs can falter without proper guidance. The complexities of international laws, varying definitions of permissible activities, and stringent compliance requirements necessitate expert support. Partnering with a Globalization provider like TopSource ensures that NGOs have the necessary guidance to navigate these challenges, safeguarding their mission and reputation.

#### Chapter 6.

# TopSource: Your Globalization Accelerator

With over 30 years of experience, TopSource empowers NGOs to go anywhere and grow everywhere. Because when your talent pool is global, your reach is limitless.

TopSource operates at the intersection of people, place, and performance. Our "beyond-EOR" suite supports NGOs in:

- Making informed decisions on where, who, and how to hire
- Choosing the right operational model: contractor, EOR, or entity
- Ensuring bulletproof compliance and scalable HR infrastructure

Global expansion is not a linear path. It demands a sophisticated strategy that accounts for diverse legal frameworks, tax regimes, and operational needs. Whether deploying relief teams in Southeast Asia or opening a new regional hub in Africa, NGOs need a partner that provides clarity, control, and compliance.

With TopSource as your Globalization Accelerator, you are not just expanding internationally, you are empowering your mission to make a borderless impact.

#### The Solution

Phase 1

Research

We help you make sense of hiring market data, giving you the strategic direction you need to expand into the right markets in the right way.

Phase 2

Enter & Expand

We not only simplify entry into new markets, as you scale, we also fortify your people infrastructure to support compliant, accelerated growth in every market. Phase 3

Commit

From legal structure to financial compliance, we provide the foundations you need to commit confidently to long-term growth.

Phase 4

Optimize

By aligning your workforce strategy with your business goals, we transform your people function into a sustainable lever for growth.

Our services

- Salary Benchmarking
- Market Selection Advisory
- Global Skills Analysis
- Contractor Misclassification

Our services

- Employer of Record (EOR)
- Talent Acquisition
- Global Mobility & Immigration
- Contractors

Our services

- Global Payroll
- Entity Setup
- Entity Management
- HR & Benefits Advisory

Our services

- Transactional Accounting
- Global BPO
- Global Benefits Review
- Talent Strategy Optimization

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# Contact.

If you would like to discuss further how we can help you navigate the complexities of international expansion, please contact us:

#### **Contact Us**

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